



U.S. Department of the Navy

Office of the Assistant Secretary of the Navy (Financial Management and Comptroller)
The Honorable Richard Greco, Jr.

Success Story

Space and Naval Warfare Systems Center-San Diego Insider Portal

ISSUE: How can portal technology be used to increase efficiency at the Space and Naval Warfare Systems Center San Diego?

ACTION: Space and Naval Warfare Systems Center San Diego implemented the Insider Portals in 2003 – taking advantage of open standards to leverage existing investments.

RESULT: The Insider Portal provides access to enterprise business functions through a centralized, easy-to-use interface.

One of the major challenges to the timely and efficient implementation of complex Enterprise Resource Programs is managing “change” and encouraging the organization’s people to embrace change. At Space and Naval Warfare Systems Center San Diego, the Enterprise Resource Planning team applied technology in the form of an “Inside Portal” – a centralized, user-friendly piece of software to make access to the system simple and user-friendly.

The primary benefit is that it presents business functions in everyday specific language – they no longer have to be familiar with complicated “SAP” language and screens to do their tasks – which requires fewer hours to train users. Implementation of Portals has reduced Total Cost of Ownership of the Cabrillo Enterprise Resource Planning system by significantly reducing training costs and deployment expenses. For example – weeks of training courses for transactions such as timekeeping and simple acquisition have been replaced with half-day familiarization classes.